



**MQ Health**  
MACQUARIE UNIVERSITY  
HEALTH SCIENCES CENTRE

# Heal. Learn. Discover.

MQ HEALTH STRATEGIC PLAN 2022–2026







*From our very beginnings, Macquarie University has challenged convention. More than 50 years later – driven by a bold vision to improve lives – we are transforming healthcare delivery with the Macquarie University Health Sciences Centre – MQ Health.*



# Who we are

## Our core purpose

Heal. Learn. Discover.

## Our mission

We harness the power of collaboration to deliver person-centred clinical care, learning and research.

## Our vision

Transforming healthcare delivery through innovation and integration to improve lives.



## Caring

We act with deep respect and compassion for the dignity and diversity of our patients, students, staff and community.

## Integrity

We are committed to being consistent, principled, honest and accurate in our actions, decisions and communications. Integrity is the cornerstone of our relationship with each other, our patients and our community.

## Teamwork

We recognise that all individuals bring qualities and talents to share and that by working with each other and with our patients, we enhance our work environment and the outcomes of our efforts.

## Ambition

We are ambitious in our effort to achieve excellence in everything we do, exceeding expectations and setting new standards in our field.

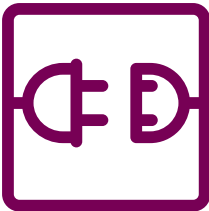
## Innovation

We have a special charge to bring new ideas and new evidence-based knowledge into practice at every opportunity to advance health, clinical care and wellbeing, and to improve lives.

## Empowerment

We support, mentor and enable our staff to do their best in their work, our patients and community to take charge of their health and wellbeing, and our students to be the leaders of the future.

# Our strategic pillars



1.  
INTEGRATED  
SYSTEM

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2.  
PERSON-CENTRED  
AND ACADEMIC  
CULTURE AND  
IDENTITY

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3.  
INTEGRATED  
CLINICAL SERVICES

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4.  
DISTINCTIVE  
EDUCATION

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5.  
IMPACTFUL  
RESEARCH

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# 1. Integrated system

WE ARE STRONGER TOGETHER. OUR STRUCTURE WILL FOSTER COLLABORATION AND PARTNERSHIP, AND ENCOURAGE PEOPLE TO BREAK THROUGH TRADITIONAL BOUNDARIES TO INNOVATE AND SERVE OUR COMMUNITY.

## 1A. CLINICIAN PRACTICE NETWORK

- I. Design and implement an enhanced structure to support effective, sustainable and ongoing engagement with, and involvement of, MQ Health clinicians in the leadership of the health system.
- II. Ensure clinician engagement processes, systems and incentives support and value the integration of clinical care, teaching and research.
- III. Build on and increase clinician engagement and activation within MQ Health.
- IV. Drive understanding and appreciation of the practice network and academic practice among current and prospective MQ Health clinicians and staff.

## 1B. INTERNAL INTEGRATION

- I. Increase engagement, awareness and understanding of the core purpose, mission and vision of MQ Health.
- II. Drive understanding and appreciation of the mutual value MQ Health and Macquarie University bring to each other.
- III. Derive the best value from the operational services, infrastructure, systems and processes that support MQ Health.
- IV. Ensure our systems and processes enable information sharing and facilitate connections between the components of MQ Health and groups that support it.

## 1C. EXTERNAL PARTNERSHIPS

- I. Actively pursue and nurture innovative, mutually valuable strategic partnerships across clinical care, research and teaching that advance our mission.
- II. Invest in appropriate systems, processes and personnel to ensure that MQ Health can effectively pursue, respond to and deliver value on different types of external partnerships.
- III. Continue to grow community engagement and philanthropy in support of MQ Health’s strategic objectives.
- IV. Work with industry partners to understand and address system issues.





## 2. Person-centred and academic culture and identity

OUR PATIENTS ARE AT THE CENTRE OF EVERYTHING WE DO. TOGETHER WITH OUR STUDENTS AND COMMUNITY, THEY ARE OUR REASON FOR BEING AND THE DRIVING FORCE BEHIND OUR AMBITIOUS COLLECTIVE GOALS.

- 2.1 Build a cohesive culture that reflects our core purpose as an academic health system.
- 2.2 Ensure our value proposition is clearly expressed and well understood by our stakeholders.
- 2.3 Incorporate a strong consumer voice into all relevant components of our work.







## 3. Integrated clinical services

WE WILL BETTER CONNECT AND STRENGTHEN OUR CLINICAL SERVICES TO DELIVER THE BEST CARE AND IMPROVE THE LIVES OF OUR PATIENTS AND COMMUNITY.

- 3.1 Develop accessible, integrated models of care that are both evidence-based and value-based.
- 3.2 Design and implement patient-centred clinical pathways and outcome measures that traverse and integrate the full cycle of patient care and improve quality.
- 3.3 Develop a comprehensive healthcare service model, including distinctive areas of strength, that addresses the holistic care needs of our broad patient population.
- 3.4 Expand our healthcare services model to include a focus on social and general wellbeing, aligned with organisational strengths in mental health, and human sciences disciplines.



## 4. Distinctive education

OUR INNOVATIVE EDUCATION, DEVELOPMENT AND TRAINING COURSES WILL PROVIDE TRANSFORMATIVE LEARNING EXPERIENCES TO EMBOLDEN THE CURRENT AND FUTURE LEADERS OF HEALTHCARE AND HEALTH, HUMAN AND MEDICAL SCIENCES.

- 4.1 Translate MQ Health's core purpose, mission, vision, values and distinctive pedagogy for the education pillar to reflect the entire educational offering.
- 4.2 Enhance the quality, interprofessional delivery and distinctiveness of all courses offered by the Faculty of Medicine, Health and Human Sciences.
- 4.3 Establish, coordinate and enhance professional development and training of internal and external professionals in medicine, health and human sciences.



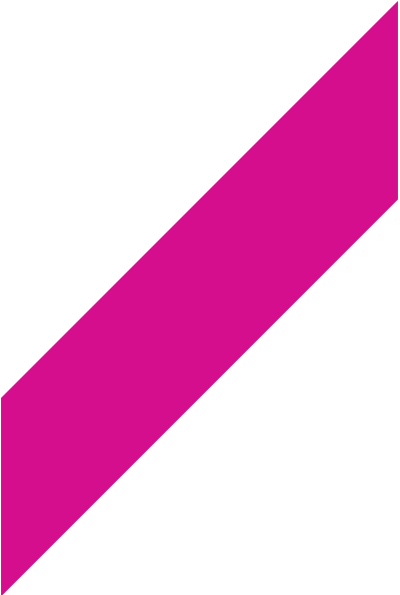




# 5. Impactful research

WE WILL GROW AND ALIGN OUR RESEARCH ACTIVITIES TO DELIVER THE GREATEST POSSIBLE IMPACT FOR OUR PATIENTS AND OUR COMMUNITY.

- 5.1 Develop an MQ Health Research Support Unit to better support and encourage clinician and health researchers, and to facilitate integration of MQ Health research within the faculty, wider university and externally.
- 5.2 Increase investment in translational research in areas of existing or potential clinical strength.
- 5.3 Provide opportunities for clinicians and students to be embedded in, and provide support to, the management and clinical operations of MQ Health.
- 5.4 Support and expand the activities of the Clinical Trials Unit to support all clinical trials undertaken within MQ Health.





*Join us on our transformational journey as we  
continue to create a person-centred, academic  
healthcare delivery system for the future.*







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