

Preparing for your hospital admission

PATIENT INFORMATION



Information about your admission

Preparing for your hospital admission requires planning and organisation.

- Your doctor will confirm your booking with the Hospital.
- You will need to complete your health questionnaire, pre-admission form and acknowledge all hospital and financial consents via our secure e-admission portal.
Please note: You will not be admitted until these forms have been completed.
- Complete these steps as soon as your surgery is confirmed. Depending on your health history, you may need to attend the Pre-admission Clinic (PAC). You will be contacted by PAC if required.

When to expect more information about your admission

- You will receive an email two days before your admission date with information you will need regarding your stay. Please note this will only be sent if you have completed the forms in our e-admission portal.
- We will contact you again the afternoon before your day of admission to let you know the following:
 - admission time.
 - fasting details.
 - where you should go when you arrive at the Hospital.

Visit the
e-admission
portal [here >](#)



What to bring

- Identification in the form of a Driver's Licence or photo card.
- Medicare card.
- Health insurance fund and/or Veterans' Affairs card.
- Concession or health care cards (Pensioner Concession card, Health Care card, DVA card).
- Any forms, notes, reports or letters from your doctor.
- Copies of any of the following documents you may have:
 - Advance Care Directive.
 - Enduring Guardianship.
 - Power of Attorney.
 - Resuscitation Order.
 - Voluntary Assisted Dying.
- All relevant X-rays, MRIs, scans.
- All medication you are currently taking. If possible, please bring in their original packs.
- Glasses and physical aids (walking sticks, hearing aids, etc).
- Comfortable clothes to go home in.
- If staying overnight, night attire, dressing gown, slippers or comfortable walking shoes, personal toiletries, reading material.

Please do not

- Bring any items of value.
- Wear jewellery, makeup or nail polish.

We recommend that all belongings brought to hospital are labelled with your name. If you are attending the hospital for surgery, please shower before being admitted.

Hospital fees and out of pocket costs

If you have private health insurance, please contact your health fund to ensure you are fully covered for your admission.

Please ask these 5 questions:

- Am I fully covered for an admission to a private hospital and the procedure/s I am having? Your doctor should provide you with the Medicare Benefits Schedule (MBS) item number(s) for your procedure.
- Do I have an excess or any co-payments associated with my policy? If so, what are they?
- Does my policy have any restrictions, limitations or minimum benefits that may apply to my planned admission? If so, what are they?
- Have I served all current waiting periods?
- Am I currently financial, with all premiums payments up to date?

Reminder:

- If you have recently changed funds or changed your level of cover within the same fund, confirm with your health fund that this doesn't effect cover for this admission.
- If your admission is related to an accident, inform your health fund as it may be covered by another insurer such as WorkCover.

If you **do not** have private health insurance please email estimates@muh.org.au for a cost estimation of your hospital fees. This amount will need to be paid prior to or on admission to hospital.

Further information

Please visit our website for further information about your hospital admission.



Visit mqhealth.org.au/preparing-for-hospital

Contact us

If you require any further assistance, please contact our admissions team on **(02) 9812 3000** or via email reception@muh.org.au.